

A Message from the President and CEO

Dear esteemed member,

Priority One Credit Union is committed to the health and well-being of our members, employees and the community. As a result, we are working hard to make sure we are following the revised COVID-19 Emergency Temporary Standards (ETS) issued by the California Division of Occupational Safety and Health (Cal/OSHA) Standards Board. These revised standards align with the California Department of Public Health (CDPH) and are consistent with the most recent guidelines issued by the Centers for Disease Control (CDC).

Among the actions we are taking to ensure the safety of members and visitors at our branch locations are:

1. Allowing fully vaccinated employees to work without a face covering indoors.
2. Requiring unvaccinated employees to wear a face covering while indoors and in vehicles with unvaccinated employees.

Also, we continue to take extra precautions and follow Centers for Disease Control (CDC) recommendations such as:

- Providing hand sanitizers throughout the Credit Union.
- Regularly cleaning areas that are frequently-touched in our lobbies and desks.
- Asking employees to self-check their health and stay home if they feel any symptoms of sickness
- Sending an employee home if they come to work sick.
- Avoiding close contact with people who are sick.

While we continue with our normal business hours, I want to remind you of the convenient ways you have to access your accounts and funds from the comfort of your home:

- Download and use our digital banking site and apps 24/7
- You may call us at 877.762.8663 during our business hours
- Text us by clicking on the "Chat with us" button on our website

As a member, you have access to nearly 30,000 ATMs and 5,000+ Shared Branches nationwide.

I also want to remind you to stay vigilant for potential scams that may arise in these cautious times. I encourage you to visit the Federal Trade Commission (FTC) site for scams specific to the Coronavirus by [clicking here](#).

For the latest information on COVID19, please visit the CDC's resource center by [clicking here](#).

We will continue to closely monitor the situation for updates and recommendations.

Sincerely,



Charles R. Wiggington, Sr.  
President/CEO